

## DIVISION OF MENTAL HEALTH

Georgia Department of Behavioral Health and Developmental Disabilities
Two Peachtree Street, NW • Suite 23.415 • Atlanta, Georgia, 30303-3142 • 404-657-2273

# SEASONAL FLU AND H1N1 RESOURCE KIT FOR BEHAVIORAL HEALTH PROVIDERS

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## **I** Introduction

The Georgia Department of Behavioral Health and Developmental Disabilities (DBHDD), in partnership with the Georgia Division of Public Health (GDPH), has developed this resource kit to aid behavioral health providers in planning for seasonal flu and H1N1. As with all emergency planning, it is important for you to get in touch with your local Public Health Department and your local Public Health District for details concerning local planning and response activities. Please refer to the list of GDPH District Emergency Preparedness Directors (Attachment D) to find out the name and contact information for the Emergency Preparedness Director in your area.

#### II Useful websites

Due to the fact that information regarding H1N1 is constantly changing, the internet provides the most up to date source of guidance. Here are some web sites that you may find useful.

- A. Centers for Disease Control and Prevention (CDC): <a href="http://www.cdc.gov/h1n1flu/">http://www.cdc.gov/h1n1flu/</a>
- B. CDC Guidance for HC Professionals: Interim Guidance for Infection Control for Care of Patients with Confirmed or Suspected Novel Influenza (H1N1) Virus Infection in a Healthcare Setting. http://www.cdc.gov/h1n1flu/guidelines\_infection\_control.htm

- C. For information on H1N1 planning tips for outpatient facilities, see the Department of Health and Human Services' pandemic flu planning checklist for medical offices and clinics at <a href="http://pandemicflu.gov/plan/healthcare/medical.html">http://pandemicflu.gov/plan/healthcare/medical.html</a>
- D. CDC guidance on planning for outpatient facilities may be found at <a href="http://www.cdc.gov/h1n1flu/10steps.htm">http://www.cdc.gov/h1n1flu/10steps.htm</a>.
- E. Georgia Division of Public Health: <a href="http://health.state.ga.us/h1n1flu/">http://health.state.ga.us/h1n1flu/</a>
- F. Georgia's Disaster Mental Health web site: <a href="www.georgiadisaster.info">www.georgiadisaster.info</a>

# **III Supplies**

Here is a list of basic supplies that you should have on hand for staff, consumers and visitors. We suggest that you reinforce the use of these supplies often.

- Tissues
- Hand sanitizer kept in a secure location
- Face masks Keep a supply of these masks at registration/check in and offer them to visitors.
- Soap and water (see the hand washing posters in Section 3 below)
- Disinfectant wipes for high-touch surfaces Even if you have a cleaning service, it's good practice to go over high-touch surfaces with disinfectant to make sure they're clean.

#### **IV Posters and handouts**

- A. Print out and place these posters near the entrance to your facility and in other prominent places:
  - Keep Germs to Yourself
     <a href="http://health.state.ga.us/pdfs/publications/manuals/cough02.pdf">http://health.state.ga.us/pdfs/publications/manuals/cough02.pdf</a>
     Spanish <a href="http://health.state.ga.us/pdfs/publications/manuals/cough02.spa.pdf">http://health.state.ga.us/pdfs/publications/manuals/cough02.spa.pdf</a>
  - 2. Health Alert poster with symptoms, what to do if you think you have the flu and proper respiratory etiquette <a href="http://www.cdc.gov/h1n1flu/pdf/airport\_poster\_for\_print.pdf">http://www.cdc.gov/h1n1flu/pdf/airport\_poster\_for\_print.pdf</a>.
  - 3. Keep illness from spreading <a href="http://health.state.ga.us/pdfs/publications/manuals/cough01.pdf">http://health.state.ga.us/pdfs/publications/manuals/cough01.pdf</a>
    Spanish <a href="http://health.state.ga.us/pdfs/publications/manuals/cough01.spa.pdf">http://health.state.ga.us/pdfs/publications/manuals/cough01.spa.pdf</a>
- B. Print out and place this poster near sinks. Hand washing posters <a href="http://health.state.ga.us/pdfs/epi/handwashing.03.pdf">http://health.state.ga.us/pdfs/epi/handwashing.03.pdf</a>
- C. This handout provides good information about hand cleaning.

Clean hands Saves Lives

http://www.apic.org/Content/NavigationMenu/PracticeGuidance/HandHygiene/Clean\_Hands\_Save\_Lives.pdf

## **V** Planning Basics

- A. Set up procedures for how your agency will respond when someone is very ill. Exercise those procedures regularly and make adjustments to the plan based on the lessons learned from your exercise.
- B. Develop an emergency call down list for you staff. Make sure your list includes leadership staff and appropriate back-up for key positions. Update this list quarterly to ensure all the contact numbers are accurate.
- C. Know who to call. Attachment C is a list of all the GDPH District Epidemiology Contact Numbers. Make contact with that person now so that they will know you and you will them if and when an emergency occurs. Frequently check to make sure the Epidemiologist and contact number has not changed.
- D. Frequently check the CDC and GDPH website because information is constantly updated.
- F. Make sure you know who to call after hours. Frequently check to make sure that contact number has not changed.
- F. It is very important that all staff receive a seasonal flu shot. Contact you local Public Health Department or Public Health District (Attachment D) for details.

For more information on emergency preparedness and disaster planning contact: Jeannette David
Georgia Department of Behavioral
Health and Developmental Disabilities
404-657-2354
jedavid@dhr.state.ga.us

## **VI Attachments**

- A. State of Georgia Emergency Preparedness Planning Kit this planning kit was developed to assist behavioral health providers in their emergency planning efforts. It is available at <a href="https://www.georgiadisaster.info">www.georgiadisaster.info</a>.
- B. State of Georgia Emergency Preparedness Planning Kit for Small Residential Providers this planning kit was designed for small organizations with only a handful of employees. It is available at <a href="https://www.georgiadisaster.info">www.georgiadisaster.info</a>.

#### Attachment C:

Georgia Division of Public Health District Epidemiology Contact Numbers (4/29/09)
This list is also available on line at <a href="http://health.state.ga.us/h1n1flu/pdf/DistrictEpiContacts.pdf">http://health.state.ga.us/h1n1flu/pdf/DistrictEpiContacts.pdf</a>.

## **District 1-1: Rome**

Northwest Georgia Health District 1305 Redmond Circle, Bldg. 614 Rome, GA 30165

Tel: (706) 295-6658 Fax: (706) 802-5342

## **District 1-2: Dalton**

North Georgia Health District 100 W. Walnut Ave., Suite 92 Dalton, GA 30720

Tel: (706) 272-2342 x 328 Fax: (706) 272-2929

## **District 2-0: Gainesville**

DHR Health District 2 1280 Athens St. Gainesville, GA 30507 Tel: (770) 535-5780

Fax: (770) 535-5780

## **District 3-1: Cobb-Douglas**

Center for Health Assessment 1650 County Services Pkwy. Marietta, GA 30008-4009

Tel: (678) 354-5489 Tel: (770) 514-2747 Fax: (770) 514-2313

#### **District 3-2: Fulton**

Fulton Co. Dept. of Health and Wellness Office of Epidemiology 99 Jesse Hill Jr. Dr., SE Atlanta, GA 30303-2607 Tel: (404) 730-1330, or

Tel: (404 730.1336 Fax: (404) 730-1326

# **District 3-3: Clayton**

1117 Battlecreek Road Jonesboro, GA 30236-2407

Tel: 678-610-7246 Fax: 770-603-4872

## **District 3-4: Gwinnett**

East Metro Health District 324 W. Pike St. P.O. Box 897 Lawrenceville, GA 30046-0897

Tel: (770) 339-4260 Fax: (770) 339-5971

## **District 3-5: DeKalb**

445 Winn Way P.O. Box 987 Decatur, Georgia 30031-1701 Tel: (404) 294-3854

Fax: (404) 294-3854

# **District 4: LaGrange**

122 Gordon Commercial Dr., Suite A LaGrange, Georgia 30240-5740 Tel: (706) 845-4035, ext 341 Fax: (706) 845-4038

## **District 5-1: Dublin**

South Central Health District 2121-B Bellevue Road Dublin, Georgia 31021 Tel: (478) 275-6545

Fax: (478)-275-6575

#### **District 5-2: Macon**

811 Hemlock Street Macon, Georgia 31201-2198

Tel: (478) 751-6034 Fax: (478) 751- 6074

# **District 6: Augusta**

1916 North Leg Road

Augusta, Georgia 30909-4437

Tel: (706) 667-4263 Fax: (706) 667-4792

## **District 7: Columbus**

P. O. Box 2299

2100 Comer Avenue

Columbus, Georgia 31902

Tel: (706) 321-6238 Fax: (706) 321-6155

# **District 8-1: Valdosta**

312 N. Patterson Street

P. O. Box 5147

Valdosta, Georgia 31603-5147

Tel: (229) 249-2796 Fax: (229) 259-5003

# **District 8-2: Albany**

1109 N. Jackson Street

Albany, Georgia 31701-2022

Tel: (229) 430-1858 Fax: (229) 430-7853

#### **District 9-1: Coastal**

Coastal Health District

24 Oglethorpe Professional Blvd.

P.O. Box 14257

Savannah, GA 31416

Tel: (912) 644-5232

Fax: (912) 644-5230

# **District 9-2: Waycross**

1115 Church Street, Suite A

Waycross, GA 31501

Tel: (912) 285-6022

Fax: (912) 284-2522

#### **District 10: Athens**

220 Research Drive

Athens, GA 30605

Tel: (706) 583-2798

Fax: (706) 369-5877

Attachment D: GDPH District Emergency Preparedness Directors

DPH District Emergency Coordinator	MHDDAD Hospital	Core Service Provider	Counties Served
1-1 Northwest	Northwest Georgia Regional Hospital	Tom Ford, Director	Catoosa
(Rome)	1305 Redmond Circle	Lookout Mountain Community Services	Chattooga
Tony Cooper	Rome, Georgia 30161	P.O. Box 1027	Dade
706-295-6793	24 Hour (706) 295-6011	Lafayette, GA 30728	Walker
tocooper@dhr.state.ga.us		tomf@lmcs.org	
	Karl H. Schwarzkopf, Ph.D.	<u>Telephone</u> : (706) 638-5584	
	Regional Hospital Administrator		
	Phone (706) 295-6246	Frank Aaron, Director	Bartow
	khschwarzkopf@dhr.state.ga.us	Highland Rivers Community Service Board	Floyd
		1710 White House Drive, Suite 204	Gordon
	Thomas W. Muller, M.D.	Dalton, Georgia 30720	Haralson
	Clinical Director	<u>Telephone</u> : (706) 270-5000	Paulding
	Phone (706) 295-6285	(frankaaron@highlandrivers.org)	Polk
1-2 North Georgia		Frank Aaron, Director	Cherokee
(Dalton)		Highland Rivers Community Service Board	Fannin
Ron Hernandez		1710 White House Drive, Suite 204	Gilmer
706-272-2342		Dalton, Georgia 30720	Murray
rrhernandez@dhr.state.ga.us		<u>Telephone</u> : (706) 270-5000	Pickens
		(frankaaron@highlandrivers.org)	Whitfiled
2 North		Carol Perkins, Director	Banks
(Ganinesville)		Avita Community Partners*	Dawson
Mark Palen		4331 Thurmond Tanner Road	Forsyth
770-535-5743		Flowery Branch, Georgia 30542-2829	Franklin
mwpalen@dhr.state.ga.us		<u>Telephone</u> : (678) 513-5700	Habersham
		Emergency and Night Number: 800-347-5827	Hall
		<u>lhtyler@gamtns.org</u>	Hart
		_	Lumpkin
			Rabun
			Stephens
			Towns

DPH District Emergency Coordinator	MHDDAD Hospital	Core Service Provider	Counties Served
			Union White
3-1 Cobb/Douglas		Tod Citron, Director	Cobb
Pam Blackwell		Cobb County Community Services Board	Douglas
770-514-2333		3830 South Cobb Drive, Suite 300	
psblackw@dhr.state.ga.us		Smyrna, GA 30080	
		<u>Telephone</u> : (770) 429-5000	
		tcitron@cobbcsb.com	
3-2 Fulton		Barbara Lattimore, Ph.D.	Fulton
Al Simmons		Fulton County MHDDAD	
404 730-1387		115 MLK, Jr. Drive, Ste. 277	
alsimmons@dhr.state.ga.us		Atlanta, GA 30303	
_		(404) 730-0215	
		Barbara.Lattimore@fultoncountyga.gov	
		Dr. Keith Wood	
		Fulton-Dekalb Grady Hospital Authority	
		80 Jesse Hill Jr. Drive	
		Atlanta, GA 30303	
		404-778-1484	
		kwood01@emory.edu	
		Jim Newton	
		Northside Hospital	
		1000 Johnson Ferry Rd NE	
		Atlanta, GA 30342	
		404-851-8588	
		jim.newton@northside.com	
3-3 Clayton		Paula Crane, Director	Clayton
Tom Bennett		Clayton Community MH, AD Dev Services	
(678) 610-7467		112 Broad Street	
tobennett@dhr.state.ga.us		Jonesboro, GA 30236-1919	
		<u>Telephone</u> : 770-478-2280	
		paula.crane@claytoncenter.org	

DPH District Emergency Coordinator	MHDDAD Hospital	Core Service Provider	Counties Served
3-4 Gwinnett		Frank Berry, Director	Gwinnett
Mark Reiswig		<b>GRN Community Service Board</b>	Newton
770-339-4260		P.O. Box 687	Rockdale
MDReiswig@dhr.state.ga.us		Lawrenceville, GA 30046-0687	
		<u>Telephone</u> : (770) 339-5019	
		brobbins@grncsb.com	
3-5 DeKalb	Georgia Regional Hospital at Atlanta	Gary S. Richey, Director	DeKalb
Bernard Hicks	3073 Panthersville Road	<b>DeKalb Community Service Board</b>	
770-339-4260	Decatur, Georgia 30037	445 Winn Way, Room 464	
<u>brhicks@dhr.state.ga.us</u>	24 Hour (404) 243-2216	Decatur, GA 30030-1707	
		<u>Telephone</u> : (404) 294-3836	
	Susan Trueblood	gary.richey@dekcsb.org	
	Regional Hospital Administrator		
	Phone (404) 243-2110		
	strueblood@dhr.state.ga.us		
	Emile Risby, M.D.		
	Acting Clinical Director		
	Phone (404) 243-2114		
4 LaGrange		Lisa Rudeseal, Director	Carroll
•		Pathways Center for Behavioral &	
Charles Reneau		Dev.Growth	Coweta
706 845-4035		120 Gordon Commercial Drive, Suite A	Heard
cwreneau@dhr.state.ga.us		LaGrange, GA 30240-5740	Meriwether
		Telephone: (706) 845-4045	Troup
		Irudeseal@pathwayscsb.org	

DPH District Emergency Coordinator	MHDDAD Hospital	Core Service Provider	Counties Served
		Pam McCollum, Director	Butts
		McIntosh Trail Community Service Board	Fayette
		P. O. Box 1320 or 1501-A Kalamazoo Drive	Henry
		Griffin, GA 30224	Lamar
		<u>Telephone</u> : (770) 358-8250	Pke
		pmccollum@mctrail.org	Spaulding
			Upson
5-1 South Center		Patsy Thomas, Ed.D., Director	Bleckley
Dublin		Community Service Board of Middle Georgia	Dodge
Mark Harden		2121 A Bellevue Road	Johnson
478-275-6545		Dublin, GA 31021-2998	Laurens
maharden@dhr.state.ga.us		<u>Telephone</u> : (478) 272-1190	Montgomery
		pthomas@csbmg.com	Pulaski
			Telfair
			Treutlen
			Wheeler
			Wilcox
5-2 North Central	Central State Hospital	Angela Hicks-Hill, Director	Baldwin
Macon	Powell Building	Oconee Community Service Board	Hancock
Karen Ebey-Tessendorf	620 Broad Street	P.O. Box 1827	Jasper
478-751-6303	Milledgeville, Georgia 31062	Milledgeville, GA 31059-1827	Putnam
klebey-tessendorf@dhr.state.ga.us	24 Hour (478) 445-4169	<u>Telephone</u> : (478) 445-4817	Washington
		oconeeadmin@alltel.net	Wilkinson
	Marvin Bailey, Reg. Hosp. Administrator	Shannon T. Harvey, Director	Bibb
	Phone (478) 445-4128	River Edge Behavioral Health Center	Jones
	mbailey@dhr.state.ga.us	175 Emery Highway	Monroe
	Scott VanSant, Clinical Director	Macon, GA 31217-3692	Twiggs
	Phone (478) 445-4515	<u>Telephone</u> : (478) 751-4515	
		sharvey@river-edge.org	

DPH District Emergency Coordinator	MHDDAD Hospital	Core Service Provider	Counties Served
		Sandra Olsen, CFO, Acting CEO	Crawford
		Phoenix Center Behavioral Health Services	Houston
		940 Highway 96	Peach
		Warner Robins, GA 31088	
		<u>Telephone</u> : (478) 988-1002	
		sandraolsen@phoenixcenterbhs.com	
	East Central Regional Hosp-		
6 East Center	Gracewood	Victoria Richbourg, Director	Burke
Augusta	100 Myrtle Boulevard	Ogeechee Behavioral Health Services	Emanuel
Jerry Harden	Gracewood, Georgia 30812	P.O. Box 1259	Glascock
706-729-2195	24 Hour (706) 790-2011	Swainsboro, GA 30401-1259	Jefferson
<u>ajharden@dhr.state.ga.us</u>		<u>Telephone</u> : (478) 289-2522	Jenkins
	East Central Regional Hospital- Augusta	vrichbourg@obhs-ga.org	Screven
	3405 Mike Padgett Highway	Charles D. Williamson, Director	Columbia
	Augusta, Georgia 30906	Serenity Behavioral Health Systems	Lincoln
	24 Hour (706) 792-7006	3421 Mike Padgett Highway	McDuffie
		Augusta, GA 30906-3815	Richmond
	Steve Smith	<u>Telephone</u> : (706) 432-7800	Taliaferro
	Regional Hospital Administrator	cwilliamson@serenitybhs.com	Warren
	100 Myrtle Boulevard		Wilkes
	Gracewood, Georgia 30812		
	Phone (706) 790-2030		
	Stesmith@dhr.state.ga.us		
	David Bate, M.D.		
	Acting Clinical Director		
	3405 Mike Padgett Highway		
	Augusta, Georgia 30906		
	Phone (706) 792-7021 or (706) 790-2160		

DPH District Emergency Coordinator	MHDDAD Hospital	Core Service Provider	Counties Served
7 West Central Columbus Ed Saidla 706-321-6101 jesaidla@dhr.state.ga.us	West Central Georgia Regional Hospital 3000 Schatulga Road Columbus, Georgia 31907 24 Hour (706) 568-5000  John Robertson Regional Hospital Administrator Phone (706) 568-5203	Perry Alexander, Director New Horizons P.O. Box 5328 Columbus, GA 31906-0328 Telephone: (706) 596-5583 palexander@newhorisonscsb.org	Chattahoochee Clay Harris Muscogee Quitman Randolph Stewart Talbot
	jlrobertson@dhr.state.ga.us Chong Lee, M.D. Acting Clinical Director Phone (706) 568-5209	Pam Davis, Director Middle Flint Behavioral HealthCare P.O. Drawer 1348 Americus, GA 31709-1348 Telephone: (229) 931-2470 pamdavis@middleflintbhc.org	Crisp Dooly Macon Marion Schley Sumter Taylor Webster
8-1 South Valdosta Michael Terwilliger 229-333-5290 mwterwilliger@dhr.state.ga.us		Sue Gupton, Director  Behavioral Health Services of South Georgia  3120 N. Oak Street Extension Suite C Valdosta, GA 31602-1007 Telephone: (229) 333-7095 sgupton@bhsga.com	Ben Hill Berrien Brooks Cook Echols Irwin Lanier Lowndes Tift Turner

DPH District Emergency Coordinator	MHDDAD Hospital	Core Service Provider	Counties Served
8-2 Southwest	Southwestern State Hospital	Marc Tompkins, Director	Baker
Albany	400 South Pinetree Boulevard	Albany Area Community Service Board	Calhoun
Julie Miller	Post Office Box 1378	P.O. Box 1988	Dougherty
229-430-1966	Thomasville, Georgia 31799	Albany, GA 31702-1988	Early
JLMILLER@dhr.state.ga.us	24 Hour (229) 227-2915, 2700	<u>Telephone</u> : (229) 430-4042	Lee
		mtompkins@albanycsb.org	Miller
	Hilary Hoo-You, Reg. Hospital Admin		Terrell
	Phone (229) 227-3020		Worth
	hjhoo-you@dhr.state.ga.us	Bill Jones, Director	Colquitt
	Joseph LeRoy, M.D., Clinical Dir.	Georgia Pines Community MHDDAD Services	Decatur
	Phone (229) 227-2990	1102 Smith Avenue, Suite K	Grady
		Thomasville, GA 31792-1659	Mitchell
		<u>Telephone</u> : (229) 225-4370	Seminole
		<u>bjones@gapines.net</u>	Thomas
	Georgia Regional Hospital at		
9-1 Coastal	Savannah	Frank Bonati, Dr.PH., Director	Bryan
Savannah/Brunswick	1915 Eisenhower Drive	Gateway Community Service Board	Camden
Annette Nue	Savannah, Georgia 31406	1000 Commissioners Drive	Chatham
912-262-3092	24 Hour (912) 356-2030	Darien, GA 31305	Effingham
alneu@dhr.state.ga.us		<u>Telephone</u> : (912) 437-7300	Glynn
	Charles Xiaoshong Li, M.D.	bonati@gatewaybhs.org	Liberty
	Regional Hospital Administrator		Long
	Phone (912) 356-2045		McIntosh
	<u>CXLI@dhr.state.ga.us</u>		
	John Prather, M.D.		
	Clinical Director		
	Phone (912) 356-2482		
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DPH District Emergency Coordinator	MHDDAD Hospital	Core Service Provider	Counties Served
9-2 Southeast		June DiPolito, Director	Appling
Waycross		Pineland Area MH, DD & AD Com. Svc. Board	Bulloch
Hollard Phillips		P.O. Box 745	Candler
912-285-6002		Statesboro, GA 30459-0745	Evans
hgphillips@dhr.state.ga.us		<u>Telephone</u> : (912) 764-6906	Jeff Davis
		jdipolito@pinelandcsb.org	Tattnall
			Toombs
			Wayne
		Glyn Thomas, Ph.D., Director	Atkinson
		Satilla Community Services	Bacon
		1007 Mary Street	Brantley
		Waycross, GA 31502	Charlton
		<u>Telephone</u> : (912) 449-7101	Clinch
		gthomas@satilla.csb.state.ga.us	Coffee
			Pierce
			Ware
10 Northeast		Cindy A. Darden, Director	Barrow
Athens		Advantage Behavioral Health Systems	Clarke
Tony Huff		250 North Avenue	Elbert
706-425-3310		Athens, GA 30601-2244	Greene
thuff@dhr.state.ga.us		<u>Telephone</u> : (706) 542-9739	Jackson
		cdardem@advantagebhs.org	Madison
			Morgan
			Oconee
			Oglethorpe
			Walton