



The 911 Dispatcher Stress Experts

Call us at (954) 270-8201 Today!

Helpful Articles and Tips!

The material below is offered without cost for the education of 911 Dispatchers and others who want to learn more about coping with emergency worker stress. We have assembled it to benefit Dispatchers who cannot attend our class. If you have any questions or comments, or would like to see something covered let us know!

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[Type A and B Personality Chart](#)

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NEW! Listen to our new weekly podcast right here. Every week T.P. McAtamney will have a new installment of subjects taken right from the pages of our seminars. It's free and we hop you enjoy it!

[First Installment - Part I on Getting Along!](#)

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Want to Recognize Your Dispatchers for National Telecommunicators Week? [Download](#) our recognition certificate template, formatted to print on standard 8.5 X 11 certificates. Absolutely free and a small token of our thanks to all of you on the "First Line of Response!"

OTHER HELPFUL TOOLS

At Headsets911 we believe in helping you even if you don't attend our training in person. WE CARE and want you to know that if there is anything we can do to help you cope, let us know!

[Recognizing Burnout](#)

Don't have Powerpoint? Get a [Free Powerpoint Reader From Microsoft!](#)



APCO Project 40 (RETAINS) data is out:

[Read it here](#)

[Headsets911 Responds to the preliminary data.](#)

Headsets911 News!

We have a **NEW Class** - "[Getting Along with Co-Workers!](#)"

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We are also in the process of preparing a "hard-copy" newsletter which will cover all things Dispatcher Stress related as well as general health related. Look for it in the beginning of 2008. **note there will be a subscription fee to cover mailing cost", but no charge to receive it via email PDF.

As always you can subscribe to our "[Daily Tips](#)" and [Mr. McAtamney's Weekly Newsletter](#). Join hundreds of Dispatchers across the USA and the World who get this in their email every day (for the tips) and on Sunday (weekly Newsletter). You can subscribe for one or both. Just let us know

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