Cultural Awareness In Health Care

In Recognition of Dr. George Margolis: "A Humanitarian for All Seasons"

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Please send any comments concerning this page to Sheila Gorman.

I. Culturally Sensitive Health Care

Office of Minority Health- U.S. Department of Health and Human Services

National Center for Cultural Competence- Georgetown University

II. Why Is It Important?

Unequal Treatment: Confronting Racial and Ethnic Disparities
Printed Book Edition

Unequal treatment : Confronting Racial and Ethnic Disparities in Health Care
Board on Health Sciences Policy, Institute of Medicine.
Dana Library RA563.M56 U53 2003
Health Care Quality and Disparities Reports - Agency for Healthcare Research and Quality

Doctors Without Borders

III. Interpersonal Skills Promoting Cultural Sensitivity

Cultural Competency: Tools and Resources - University of Michigan

Providers Guide to Quality and Culture - Management Sciences for Health

Student Handbook Contents: Communicating with Patients - University College Of London

IV. Information for Physicians on Cultures

American Indian Health - National Library of Medicine

CultureClues - University of Washington Medical Center

Ethnomed.org

Medical Ethics in Islam - International Strategy and Policy Institute

SPIRAL - This website is a joint initiative of the South Cove Community Health Center and Tufts University Hirsh Health Sciences Library. The project aims to:
* Increase electronic access to health information for consumers and health care providers of the South Cove Community Health Center and its affiliates by developing a web site to meet the information needs of the South Cove community.
* Provide consumer information in the languages of the community served, specifically Chinese, Cambodian, Vietnamese and Laotian.
* Teach health care providers to use the wide variety of Internet resources available to them and their patients including National Library of Medicine and Tufts University resources.

Cultural Diversity in Health

Medline Search

V. Languages

DHMC Services
Language and Deaf Interpreter needs are centrally coordinated for the hospital and Lebanon clinics through Care Management. To arrange an interpreter please call 650- 5792 Monday - Friday 8:00 - 5:00. For emergencies outside regular business hours please call the Social Worker on call, who can be reached through the hospital operator.

VI. Culturally Specific Patient Information

- **Cancer Resources in Languages other than English** - CancerIndex
- **Multilingual Health Education** - University of Utah
- **National Network of Libraries: Multilingual Health Information**
- **African-American Health** - MEDLINEplus
- **Health Information in Chinese** - New York University
- **Tribal Connections** - eHealth Information Resources

VII. Key Associations

- **Gay and Lesbian Medical Association**
- **Kaiser Family Foundation**
- **Minority Affairs Consortium** - American Medical Association
- **The Commonwealth Fund**

VIII. Teaching Tools for Health Professionals

- **Case Studies: Diversity and Cultural Competency** - American Medical Student Association
- **Cultural Competency Course** - Medical University of South Carolina
- **Ethnogeriatric Curriculum** - Stanford University
- **New Hampshire Minority Health Coalition**

Teaching Manual:

**Toward Culturally Competent Care: A Toolbox for Teaching Communication Strategies**
Sunita Mutha, Carol Allen, Melissa Welch. Center for the Health Professions, University of California, c2002.

**Dana Permanent Course Reserve** - 24 hour loan period
**Toward Culturally Competent Care (PDF)** - companion overheads for class instruction

**Society of Teachers of Family Medicine (STFM) Core Curriculum Guidelines**

**Videorecording:**
**Worlds Apart**: A four-part series on cross-cultural healthcare  
by Maren Grainger-Monsen and Julia Haslett.  
Matthews-Fuller Health Sciences Library  
This film follows patients and families facing critical medical decisions as they navigate their way through the health care system. Provides a look at a variety of patients' cultures and the culture of medicine. The film raises an awareness about the role sociocultural barriers play in patient-provider communication and in the provision of healthcare services for culturally and ethnically diverse patients.