

alzheimer's  association®

MedicAlert + Safe Return



Live 24-hour emergency response service for wandering and medical emergencies

Enroll individuals with Alzheimer's or dementia into MedicAlert + Safe Return

In a move to significantly improve the safety of individuals with Alzheimer's, the Alzheimer's Association and the MedicAlert Foundation have created an alliance to bring you MedicAlert® + Alzheimer's Association Safe Return®.

MedicAlert + Safe Return offers you the best of both worlds:

- Assistance when a person wanders or is lost
- Access to vital medical information in the time of need

How MedicAlert + Safe Return works

When a person with dementia wanders or becomes lost, one call immediately activates a community support network to help reunite the lost person with his or her caregiver. When a person is found, a citizen or law official calls the toll-free 24-hour emergency response number on the identification product and the individual's family or caregivers are contacted. The nearest Alzheimer's Association office provides support during search and rescue efforts. In addition, should medical attention be required, access to a personal health record is immediately available.

Benefits of MedicAlert + Safe Return membership

- Provides you peace of mind
- Provides vital medical information to emergency responders
- Live 24-hour emergency response service for

[How MedicAlert + Safe Return works](#)

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[Jewelry for caregivers](#)

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- wandering and medical emergencies
- 24-hour family notification service
- 24-hour care consultation services provided by master's level counselors

MedicAlert + Safe Return enrollment package

For \$49.95, with a \$25 annual renewal fee, the enrollment kit includes:

- MedicAlert Identification bracelet or pendant
- Wallet card
- "6 Steps to a Safe Return" magnet
- Personal Health Record Summary
- Alzheimer's Association brochure



Optional jewelry for caregivers

For a reduced fee of \$25, caregiver jewelry, along with all the benefits of membership, is available. In an emergency, it alerts others that you provide care for a person with Alzheimer's or related dementia.

There are four easy ways to enroll:

1. **Phone:** Enroll by phone using a credit card. Call 1.888.572.8566 between 6:00 a.m. and 7:00 p.m., Monday through Friday, and 8:00 a.m. to 5:00 p.m. on Saturdays (PST). When enrolling by phone, you will be asked to provide the following information:
 - Member's name and contact information
 - Medical conditions
 - Allergies
 - Medications (including dosages)
 - Member's exact wrist measurement in inches (required when ordering a bracelet)
 - At least two contact names, addresses and phone numbers (more can be added, if needed)
 - Credit card number and expiration date
2. **Mail:** To enroll by mail, simply print and complete the [enrollment form](#) and send with payment and the member's photo to:

MedicAlert + Safe Return

2323 Colorado Avenue

Turlock, CA 95382

You may also phone 1.888.572.8566 to have an enrollment form mailed to you.

- [Enrollment form in English](#)
- [Enrollment form in Spanish](#)

3. **Fax:** Print [the form](#), complete and fax to 1.800.863.3429.
4. **Online enrollment coming soon!**

More information

- ▶ [Safety Issues](#)
- ▶ [Publications - Safety Topics](#)